

## **CHAPTER 16**

### **Tutorial Exercises**

1. Prior to the tutorial use the press, books or personal experience to find a story about an organization. The story might be about leadership, power, teamwork, customer service, job dissatisfaction etc. During the tutorial you will be assigned to small groups and asked to tell your story to other members of the group. Working in this group you should then discuss:
  - what you learned or thought the central characters in the tale were supposed to learn from the stories
  - what you consider to be the characteristics of a good story
  - how one the stories you have heard might be reframed from a different perspective
  - how storytelling might be used to enhance learning
2. Take a work group in which you have participated and identify any barriers to knowledge sharing that you experienced within that group. Suggest ways in which those barriers might be overcome.