

ANSWER KEY TO CHALLENGE SHEET

DISC BRAKES CHALLENGE 1

Customer's Concern: When I'm driving with the windows down, I can hear a noise coming from the front wheels. It's not real loud but just a constant squealing sound.

Customer Vehicle: Pontiac Grand Prix.

Possible Causes of This Challenge:

1. Front brake pad wear indicators.
2. Debris caught between pad and rotor.

Safety First Practices to Follow:

1. Wear safety glasses at all times.
2. Properly raise vehicle on lift or use a jack and jack stands.
3. Use approved cleaning device to remove brake dust.

Tools and Equipment Required:

1. Vehicle service information.
2. Hand tools.
3. Torque wrench.