ANSWER KEY TO CHALLENGE SHEET

DRUM BRAKES CHALLENGE 2

Customer's Concern: When I pull up to a stoplight the brakes make a grinding sound. It sounds like metal against metal.

Customer Vehicle: Honda Civic.

Possible Causes of This Challenge:

- 1. Worn-out brake shoe lining.
- **2.** Loose hardware embedded in brake shoe lining.

Safety First Practices to Follow:

- 1. Raise vehicle properly with hoist or jack and jack stands.
- 2. Wear safety glasses at all times.
- **3.** Follow all safety rules when using hand tools.
- **4.** Properly use brake vacuum or wet wash to remove brake dust.

Tools and Equipment Required:

- 1. Hoist or jack and jack stands.
- **2.** Hand tools.
- **3.** Torque wrench.