

ANSWER KEY TO CHALLENGE SHEET

ACCESSORY AND SAFETY SYSTEMS CHALLENGE 1

Customer's Concern: The horn just doesn't work. I press the horn but it won't sound.

Customer Vehicle: Volkswagen Passat.

Possible Causes of This Challenge:

1. Blown fuse.
2. Open wiring circuit.
3. Defective horn switch or contacts.
4. Defective horn relay.
5. Defective horn assembly.

Safety First Practices to Follow:

1. Wear safety glasses at all times.
2. Research and be aware of supplemental inflatable restraint (air bag) concerns and warnings when working on steering column.

Tools and Equipment Required:

1. Hand tools.
2. Digital multimeter.
3. Jumper wires.