

ANSWER KEY TO CHALLENGE SHEET

ENDPLAY CHALLENGE

Customer's Concern: My vehicle will not move in any gear. This happened after being driven at high speeds.

Customer Vehicle: Ford Crown Victoria Police Interceptor.

Possible Causes of This Challenge:

1. Stripped torque converter or input shaft splines.
2. Internal shaft or gear train failure.
3. Clutch failure.

Safety First Practices to Follow:

1. Wear safety glasses at all times.
2. Follow lift operating instructions.
3. Follow all safety rules when using hand tools.

Tools and Equipment Required:

1. Hand tools.
2. Transmission specialty tools.
3. Impact wrench.
4. Vehicle service information.
5. Transmission jack.
6. Dial indicator.