

ANSWER KEY TO CHALLENGE SHEET

CONDENSATION DRAIN CHALLENGE

Customer's Concern: The floor on the passenger side is wet. This happens in dry weather, so I don't believe it is rain that has leaked in.

Customer Vehicle: Toyota Matrix.

Possible Causes of This Challenge:

1. Clogged condensation drain.
2. Cracked evaporator housing.
3. Leaking heater core.

Safety First Practices to Follow:

1. Wear safety glasses at all times.
2. Follow all safety rules when using hand tools.

Tools and Equipment Required:

1. Hand tools.
2. Cooling system pressure tester.
3. Drop light.