

ANSWER KEY TO CHALLENGE SHEET

STEERING SYSTEMS CHALLENGE 1

Customer's Concern: My steering wheel is tilted in the up position and I cannot move it to any other position.

Customer Vehicle: Honda Accord.

Possible Causes of This Challenge:

1. Tilt mechanism malfunctioning.

Safety First Practices to Follow:

1. Wear safety glasses at all times.
2. Be aware of air bag concerns and warnings when working on the steering column.
3. Use manufacturer's instructions when using test equipment.

Tools and Equipment Required:

1. Vehicle service information.
2. Hand tools.
3. Flashlight or shop light.
4. Appropriate scanner or test equipment.
5. Confirm that air bag is still ok after steering column repair.