

ANSWER KEY TO CHALLENGE SHEET

STEERING SYSTEMS CHALLENGE 8

Customer's Concern: The steering feels very loose and has excessive play.

Customer Vehicle: Dodge Stratus.

Possible Causes of This Challenge:

1. Loose rack and pinion mounting brackets or bolts.
2. Excessively worn or loose inner tie rod ends.
3. Excessively worn or loose outer tie rod ends.

Safety First Practices to Follow:

1. Wear safety glasses at all times.
2. Use proper procedure when using a lift or jack and jack stands.

Tools and Equipment Required:

1. Vehicle service information.
2. Hand tools.