

STEERING SYSTEMS CHALLENGE 10

NATEF Standard(s) for Suspension and Steering:

B3 Diagnose steering column noises, looseness, and binding concerns (including tilt mechanisms); determine necessary action.

Directions: Read the challenge below and then list (1) possible causes, (2) Safety First Practices, and (3) Tools and Equipment Required if a technician were to perform a Quick ✓ Check.

CUSTOMER'S CONCERN
The steering wheel makes a weird noise when I turn a corner. It's not really bad driving down the highway because I'm not making a sharp turn. Customer Vehicle: Dodge Intrepid.

Possible Causes of This Challenge:
1. _____
2. _____
3. _____
4. _____
5. _____

Safety First Practices to Follow to Quick ✓ Check This Challenge:
1. _____
2. _____
3. _____
4. _____

Tools & Equipment Required to Quick ✓ Check This Challenge:
1. _____
2. _____
3. _____
4. _____
5. _____