

A/C SYSTEM CHALLENGE

NATEF Standard(s) for Heating & Air Conditioning:

B2-1 Determine need for an additional A/C system filter; perform necessary action.

Directions: Read the challenge below and then list (1) possible causes, (2) Safety First Practices, and (3) Tools and Equipment Required if a technician were to perform a Quick ✓ Check.

CUSTOMER'S CONCERN
<p>Customer Complaint: I had a compressor replaced last week at your shop. The A/C worked fine for a few days, but now it isn't cooling sufficiently.</p> <p>Customer Vehicle: Ford Escape.</p>

Possible Causes of This Challenge:
1. _____
2. _____
3. _____
4. _____
5. _____

Safety First Practices to Follow to Quick ✓ Check This Challenge:
1. _____
2. _____
3. _____
4. _____

Tools and Equipment Required to Quick ✓ Check This Challenge:
1. _____
2. _____
3. _____
4. _____
5. _____