

CONTROL SYSTEMS CHALLENGE

NATEF Standard(s) for Automatic Transmission & Transaxle:

A9 Diagnose electronic, mechanical, hydraulic, vacuum control system concerns; determine necessary action.

Directions: Read the challenge below and then list (1) possible causes, (2) Safety First Practices, and (3) Tools and Equipment Required if a technician were to perform a Quick ✓ Check.

CUSTOMER'S CONCERN

My transmission upshifts harshly. Occasionally, it will not shift into overdrive.
Customer Vehicle: Dodge 2500 Pickup.

Possible Causes of This Challenge:

1. _____
2. _____
3. _____
4. _____
5. _____

Safety First Practices to Follow to Quick ✓ Check This Challenge:

1. _____
2. _____
3. _____
4. _____

Tools and Equipment Required to Quick ✓ Check This Challenge:

1. _____
2. _____
3. _____
4. _____
5. _____