

# TRANSMISSION FLUID CHALLENGE

**NATEF Standard(s) for Automatic Transmission & Transaxle:**

**A5** Diagnose fluid usage, level, and condition concerns; determine necessary action.

**Directions:** Read the challenge below and then list (1) possible causes, (2) Safety First Practices, and (3) Tools and Equipment Required if a technician were to perform a Quick ✓ Check.

### CUSTOMER'S CONCERN

My transmission is not shifting properly. I had the same problem recently, and an attendant at the local service station added a quart of transmission fluid. It worked fine until now.

**Customer Vehicle:** Chevrolet Malibu.

### Possible Causes of This Challenge:

1. \_\_\_\_\_
2. \_\_\_\_\_
3. \_\_\_\_\_
4. \_\_\_\_\_
5. \_\_\_\_\_

### Safety First Practices to Follow to Quick ✓ Check This Challenge:

1. \_\_\_\_\_
2. \_\_\_\_\_
3. \_\_\_\_\_
4. \_\_\_\_\_

### Tools and Equipment Required to Quick ✓ Check This Challenge:

1. \_\_\_\_\_
2. \_\_\_\_\_
3. \_\_\_\_\_
4. \_\_\_\_\_
5. \_\_\_\_\_