When computer software succeeds—when it meets the needs of the people who use it, when it performs flawlessly over a long period of time, when it is easy to modify and even easier to use—it can and does change things for the better. But when software fails—when its users are dissatisfied, when it is error prone, when it is difficult to change and even harder to use—bad things can and do happen. We all want to build software that makes things better, avoiding the bad things that lurk in the shadow of failed efforts. To succeed, we need discipline when software is designed and built. We need an engineering approach.

It has been almost three and a half decades since the first edition of this book was written. During that time, software engineering has evolved from an obscure idea practiced by a relatively small number of zealots to a legitimate engineering discipline. Today, it is recognized as a subject worthy of serious research, conscientious study, and tumultuous debate. Throughout the industry, software engineer has replaced programmer as the job title of preference. Software process models, software engineering methods, and software tools have been adopted successfully across a broad spectrum of industry segments.

Although managers and practitioners alike recognize the need for a more disciplined approach to software, they continue to debate the manner in which discipline is to be applied. Many individuals and companies still develop software haphazardly, even as they build systems to service today's most advanced technologies. Many professionals and students are unaware of modern methods. And as a result, the quality of the software that we produce suffers, and bad things happen. In addition, debate and controversy about the true nature of the software engineering approach continue. The status of software engineering is a study in contrasts. Attitudes have changed, progress has been made, but much remains to be done before the discipline reaches full maturity.

The eighth edition of *Software Engineering: A Practitioner's Approach* is intended to serve as a guide to a maturing engineering discipline. The eighth edition, like the seven editions that preceded it, is intended for both students and practitioners, retaining its appeal as a guide to the industry professional and a comprehensive introduction to the student at the upper-level undergraduate or first-year graduate level.

The eighth edition is considerably more than a simple update. The book has been revised and restructured to improve pedagogical flow and emphasize new and important software engineering processes and practices. In addition, we have further enhanced the popular "support system" for the book, providing a comprehensive set of student, instructor, and professional resources to complement the content of the book. These resources are presented as part of a website (www.mhhe.com/pressman) specifically designed for *Software Engineering: A Practitioner's Approach*.

**The Eighth Edition.** The 39 chapters of the eighth edition are organized into five parts. This organization better compartmentalizes topics and assists instructors who may not have the time to complete the entire book in one term.

Part 1, *The Process*, presents a variety of different views of software process, considering all important process models and addressing the debate between prescriptive and agile process philosophies. Part 2, *Modeling*, presents analysis and design methods with an emphasis on object-oriented techniques and UML modeling. Pattern-based design and design for Web and mobile applications are also considered. Part 3, *Quality Management*, presents the concepts, procedures, techniques, and methods that enable a software team to assess software quality, review software engineering work products, conduct SQA procedures, and apply an effective testing strategy and tactics. In addition, formal modeling and verification methods are also considered. Part 4, *Managing Software Projects*, presents topics that are relevant to those who plan, manage, and control a software development project. Part 5, *Advanced Topics*, considers software process improvement and software engineering trends. Continuing in the tradition of past editions, a series of sidebars is used throughout the book to present the trials and tribulations of a (fictional) software team and to provide supplementary materials about methods and tools that are relevant to chapter topics.

The five-part organization of the eighth edition enables an instructor to "cluster" topics based on available time and student need. An entire one-term course can be built around one or more of the five parts. A software engineering survey course would select chapters from all five parts. A software engineering course that emphasizes analysis and design would select topics from Parts 1 and 2. A testing-oriented software engineering course would select topics from Parts 1 and 3, with a brief foray into Part 2. A "management course" would stress Parts 1 and 4. By organizing the eighth edition in this way, we have attempted to provide an instructor with a number of teaching options. In every case the content of the eighth edition is complemented by the following elements of the SEPA, 8/e Support System.

**Student Resources.** A wide variety of student resources includes an extensive online learning center encompassing chapter-by-chapter study guides, practice quizzes, problem solutions, and a variety of Web-based resources including software engineering checklists, an evolving collection of "tiny tools," a comprehensive case study, work product templates, and many other resources. In addition, over 1,000 categorized *Web References* allow a student to explore software engineering in greater detail and a *Reference Library* with links to more than 500 downloadable papers provides an indepth source of advanced software engineering information.

**Instructor Resources.** A broad array of instructor resources has been developed to supplement the eighth edition. These include a complete online *Instructor's Guide* (also downloadable) and supplementary teaching materials including a complete set of more than 700 *PowerPoint Slides* that may be used for lectures, and a test bank. Of course, all resources available for students (e.g, tiny tools, the Web References, the downloadable Reference Library) and professionals are also available.

The *Instructor's Guide for Software Engineering: A Practitioner's Approach* presents suggestions for conducting various types of software engineering courses, recommendations for a variety of software projects to be conducted in conjunction with a course, solutions to selected problems, and a number of useful teaching aids.

**Professional Resources.** A collection of resources available to industry practitioners (as well as students and faculty) includes outlines and samples of software engineering documents and other work products, a useful set of software engineering checklists,

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a catalog of software engineering tools, a comprehensive collection of Web-based resources, and an "adaptable process model" that provides a detailed task breakdown of the software engineering process.



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When coupled with its online support system, the eighth edition of Software Engineering: A Practitioner's Approach, provides flexibility and depth of content that cannot be achieved by a textbook alone.

With this edition of Software Engineering: A Practitioner's Approach, Bruce Maxim joins me (Roger Pressman) as a coauthor of the book. Bruce brought copious software engineering knowledge to the project and has added new content and insight that will be invaluable to readers of this edition.

Acknowledgments. Special thanks go to Tim Lethbridge of the University of Ottawa who assisted us in the development of UML and OCL examples, and developed the case study that accompanies this book, and Dale Skrien of Colby College, who developed the UML tutorial in Appendix 1. Their assistance and comments were invaluable. XXX

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RSP: As the editions of this book have evolved, my sons, Mathew and Michael, have grown from boys to men. Their maturity, character, and success in the real world have been an inspiration to me. Nothing has filled me with more pride. They now have children of their own, Maya and Lily, who start still another generation. Both girls are already wizards on mobile computing devices. Finally, to my wife Barbara, my love and thanks for tolerating the many, many hours in the office and encouraging still another edition of "the book."

Roger S. Pressman Bruce R. Maxim